# Power 911 Web

## Web-based user interface streamlines PSAP operations

No matter what type of call comes in – a noise complaint or when a life literally hands in the balance, your call takers need proven, reliable tools that help them rapidly and effectively respond to each and every caller.

Thousands of PSAPs rely on Intrado's VIPER call handling system and the powerful graphical user interface, Power 911, to assume command of landline wireless and VoIP 911 calls in a variety of telephony environments.

Same look, same feel, same workflow.

The new browser-based, cloud enabled Power 911 Web introduces a mobile, more flexible call handling experience, while still maintaining the reliability and security required by public safety.

### Transitioning to a Web Based Application

Leveraging the latest browser technologies, Power 911 Web is designed for a seamless transition. The telecommunicator user experience is preserved to minimize training needs and simplify the roll out process. Users log in to the same configuration and preferences when the log in – from any location! Workflows are not impacted, remaining smooth and efficient and because the most current technology is in place every time a user logs on, painful, costly upgrade cycles are no longer needed.

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Power 911 Web – the mobile, flexible call handling experience you want with the secure reliability you need.

**45+**
Years of 911 innovation and expertise.

**2300+**
PSAPs have deployed Intrado

**14000+**
Call handling positions are powered by Intrado

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**Always there in an emergency**

intrado.com

## Realize Full PSAP Control with Power 911 and Power 911 Web

Scalable to meet the operational needs of any PSAP, both traditional Power 911 and Power 911 Web offer a self-healing, fully integrated, end-to-end solution. The intelligent information display empowers your call takers in an integrated i3-compliant environment providing advanced, easily configured customizations.

### Benefits

- **Versatility:** Emergency call takers can use Power 911 and Power 911 Web to handle both 911 and administrative calls to create incidents, access procedural and site information and transfer calls

- **High availability:** Proven, self-healing design and built-in redundancy means that both versions have no single point of failure.

- **Enhanced Efficiencies:** On-screen control of landline, wireless, text and VoIP calls provides more efficient and consistent call handling

- **Flexible and feature-rich:** lays the foundation for you to easily configure and utilize future enhancements for your PSAP

- **Proven service and support:** Intrado's dedicated service professionals are committed to helping you manage technology changes, feature additions and/or expansion projects on an ongoing basis

### Features

- i3 Compliant

- TXT29-1-1 dialog integrates with GUI, workflow and reporting

- Configurable ALI display and repeat ALI

- PIDF-LO

- Exchanges pseudo ANI (pANI) with cellular callback numbers

- Integrated TTY, call check recording and greeting announcements

- Full incident detailing

- One-click contact buttons

### About Intrado

Intrado is the essential partner for those committed to saving lives and protecting communities anywhere in the world. As a leading global provider of trusted emergency response solutions, Intrado improves public safety outcomes by connecting help to those in need. The company blends legacy intelligence, modern technology, and passionately dedicated people to create end-to-end solutions that are innovative, resilient, intuitive, and insightful.
For more information, visit intrado.com.