INTRADO ECaTS

911 Data Transformed into Actionable Insights

What's New with Intrado ECaTS Reporting & Analytics for Public Safety?

Intrado is thrilled to bring to market an enhanced user experience to PSAPs across North America.

Based on feedback from PSAPs across the USA and Canada, and built to maximize user efficiency, the new ECaTS user experience streamlines the workflows: access critical data or reports with just a few clicks. With dynamic real time reporting, users can drill down quickly to highlight specific data points or gain additional Insights about their PSAPs.

- Users can now configure the experience to match their specific analytics and reporting needs with filters and glossaries at the tip of their fingers. View recent reports directly from the landing page with a single-click. Monitor key metrics directly from the home page with configurable widgets, easily edit, share, or pause scheduled reports. Dark mode is also available to help reduce eye strain

ECaTS, Intrado's Emergency Call Tracking System, provides deep insight into emergency call data, enabling better, more data driven decisions, more accurate planning, forecasting and enhanced PSAP staffing as well as operations.

40+ States
ECaTS is deployed in 47 states, with 15 statewide deployments.

2900+ PSAPs
Use ECaTS every day.

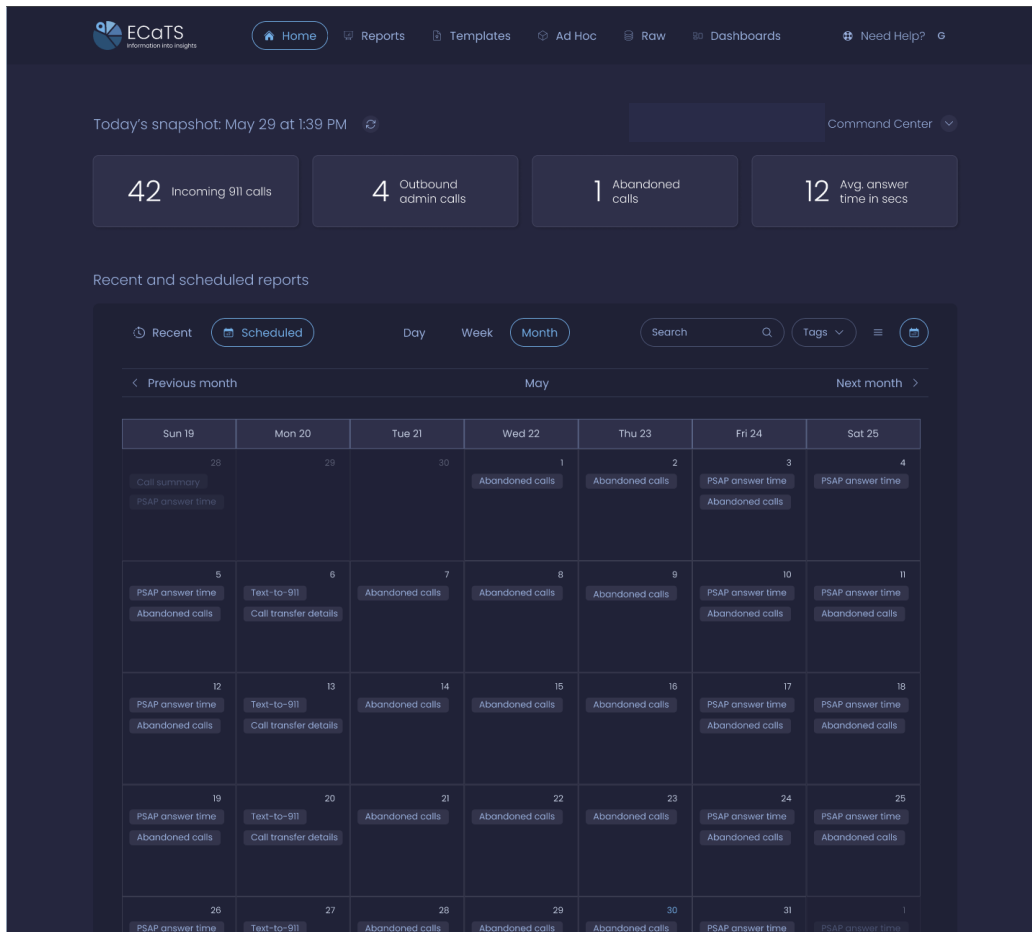### 100M+ Calls
Analyzed by ECaTS every year.

Real-time Dashboarding and Analytics

Configure you own metrics dashboard - drill down at any time when you need to with a few clicks, by leveraging the easy-to-use predefined filters.

To learn more about the ECATS enhancements, please contact your local Intrado prime or visit www.intrado.com/contact.

About Intrado

Intrado is the essential partner for those committed to saving lives and protecting communities anywhere in the world. As a leading global provider of trusted emergency response solutions, Intrado improves public safety outcomes by connecting help to those in need. The company blends legacy intelligence, modern technology, and passionately dedicated people to create end-to-end solutions that are innovative, resilient, intuitive, and insightful.